

MSK *Direct*

EXCEPTIONAL CANCER CARE, SIMPLIFIED.

Suffolk School Employees Health Plan (SSEHP) has partnered with Memorial Sloan Kettering Cancer Center (MSK) to bring you MSK *Direct*, a program that offers guided access to expert cancer treatment for all SSEHP members and their families. MSK *Direct* helps patients connect with expert care from an experienced and compassionate team of cancer specialists at MSK while providing practical and emotional support along the way.

WHEN SHOULD I CONTACT MSK *DIRECT*?

Call MSK *Direct* if you or a family member:

- Are diagnosed with cancer, and would like to explore options for treatment at MSK
- Receive results from a medical test or exam that indicate a suspicion of cancer and would like to explore options for treatment at MSK
- Would like a second opinion from MSK on a cancer diagnosis or care plan from another facility
- Are in cancer treatment elsewhere and would like to schedule a consult with an MSK specialist about possible options

MSK *DIRECT* CAN HELP BY:

- [Scheduling an initial appointment](#) at MSK, usually within two business days
- Helping [gather necessary medical records](#) for the first appointment at MSK
- [Meeting patients](#) at their initial appointment at MSK to provide support, logistical assistance and introductions to their clinical team
- Facilitating [remote second opinions](#) for patients who are unable to travel to MSK (fees apply)
- [Recommending a local facility](#) if the patient lives far from MSK and prefers to be treated closer to home

You don't need to enroll for MSK *Direct* – all SSEHP members and their families have access to this program, regardless of enrollment in other health benefits offered by the SSEHP. There are no extra fees for program participation – patients are responsible only for the standard copays, coinsurance and deductibles for the medical services received from MSK, which is considered an in-network facility for SSEHP members. If you have questions about how services may be covered, contact your health plan to verify coverage.

MSK *DIRECT* CAN BE ACCESSED THROUGH THE DEDICATED PHONE LINE FOR SSEHP MEMBERS AND THEIR FAMILIES AT:

(833) 825-4563

Available 8:30 AM to 5:30 PM ET, Monday through Friday. Calls outside of these hours will be returned the next business day. Family members will need to state their relationship to the SSEHP member.



Memorial Sloan Kettering
Cancer Center